

*Labor coverage is for the equipment listed & installed by S.J. Kowalski Inc. and is non-transferable.

*THIS IS NOT A MAINTENANCE CONTRACT AND DOES NOT COVER THE COST OF ROUTINE/SEASONAL MAINTENANCE. The owner is responsible for providing normal care and maintenance including but not limited to cleaning the evaporator or condenser coils, drain, burners or heat exchangers, lubrication, adjustments, normal filter maintenance and having the units reasonably accessible for service. *Preventative maintenance issues are not covered.*

*Note, this labor warranty does not cover after hours call outs. You will be responsible for the call out fee of \$250.00 and a reduced labor rate of \$55 per hour, for afterhours service. {Holiday Rates will also apply)

*Thermostat internet updates, battery failure, or Wi-Fi/modem issues are not covered.

User error* or "no issue found**" calls are not covered. It is important to familiarize yourself with the operation of the equipment installed.

*Equipment or parts that have been subject to alteration, misuse, abuse, accidental damage, excessive voltage, acts of nature, corrosion, or commercial use will not be covered. We will not cover work performed by others.

*Dirty sock syndrome or odor issues are not covered.

*Freight charges on replacement parts are not covered, this includes any overnight or express shipping fees.

*1 addition of refrigerant after installation is included. Any refrigerant needed beyond that is NOT included under this warranty.

*The re-leveling of equipment is covered for 1 year from the date of installation.